Contact

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Top Skills

Dashboard Development
Data Cleaning
Data Interpretation

Certifications

Excel Essential Training (Microsoft 365)
Tata - Data Visualisation: Empowering Business with Effective Insights Job Simulation
Share Data Using Google Data Cloud Skill Badge
Generative AI

Anil Kumar

Operations Manager | Process Automation | Python, SQL, Power BI | E-commerce Operations & Workflow Optimization | Streamlining Warehouse, Dispatch & MIS Systems
Surat, Gujarat, India

Summary

Operations Manager with 3+ years of experience in optimizing e-commerce operations, implementing process automation, and transforming manual workflows into efficient, scalable systems.

I specialize in improving warehouse, dispatch, and order-processing workflows through automation using Python, SQL, Streamlit, Excel, and Power BI, reducing operational delays and minimizing errors.
At French Crown, I played a key role in order management, inventory control, catalog accuracy, courier coordination, CRM handling, and marketplace operations across Amazon, Flipkart, and Myntra.

My work focuses on:

Automating repetitive tasks to reduce manual workload

Improving data accuracy and MIS reporting

Enhancing warehouse efficiency and shipping workflows

Building internal tools that save time and improve team productivity

I enjoy solving complex operational problems with technology and delivering solutions that make daily processes faster, simpler, and smarter.
Always open to collaborations and opportunities in Operations, Process Automation, E-commerce Ops, and Data-focused roles.

Experience

Sudathi
Operations Manager — Sudathi
February 2024 - Present (1 year 11 months)

Surat, Gujarat, India

In my role as Operations Manager at Sudathi. I oversee and streamline end-to-end e-commerce operations to ensure fast, accurate, and efficient order fulfillment. My responsibilities include:

- Managing daily warehouse, dispatch, and order-processing operations

- Implementing workflow improvements to reduce delays and operational errors

- Coordinating with logistics partners to ensure smooth and timely deliveries

- Managing cross-department communication for seamless operations

- Creating and maintaining MIS reports for data-driven decisions

- Improving customer experience through better operational control

- Identifying automation opportunities to increase efficiency and reduce manual work

French Crown
Senior Operations Executive
March 2022 - December 2023 (1 year 10 months)
Surat, Gujarat, India

Key Contributions:

Managed end-to-end order processing, ensuring on-time dispatch and high accuracy.

Led inventory management efforts, reducing stock discrepancies and improving stock availability.

Oversaw catalog management, ensuring accurate listings across e-commerce platforms.

Coordinated shipping and logistics with multiple courier partners to improve delivery performance.

Managed CRM activities, contributing to better customer satisfaction and retention.

Worked with Amazon, Flipkart, Myntra to optimize product listings, pricing, catalog corrections, and fulfillment processes.

Supported MIS and operations reporting to improve visibility and decision-making.